

Helping residents to pay essential bills this winter



As the winter cold starts to bite, South Hams District Council invites households experiencing financial hardship to get help with paying essential bills. The council is handling applications for the Government's new Household Support Fund throughout the winter. There's also a reminder of other support available to residents who are struggling to make ends meet over the coming months.

The new Household Support Fund is designed to provide rapid short-term financial support for people who don't have enough money to buy essentials like food or pay for heating. Anyone over 16 years old in the South Hams could be eligible, but you will need to confirm that your need is genuine. These grants aim to help people to meet daily needs such as food, clothing and utility bills. Payments will be made directly into your bank account. Residents without a bank account should contact us.

As well as being the place to apply for Household Support Fund money, there are other ways the Council can help local people in crisis situations. This includes help with making adaptations to your home to help you to live their independently, support for people threatened with homelessness or struggling to pay their rent and help to reduce energy costs. The Council also works closely with a number of other agencies that provide more specific support and can help signpost residents to access all the help available.

All you need to do is go online or call 01803 861234. But the support we can offer does not stop there. We can also help to signpost residents to help with paying housing costs, reducing energy bills and provide assistance so people can carry on living in their home independently. We have a member of staff on hand to help individuals and community groups to access all that is available or you can also ask

your local councillor for advice." Devon County Council led the bid for a share of the government funding, securing a little over £5 million for the county.

South Hams District Council's support for local communities extends beyond helping individuals in crisis situations. It has been working closely with the voluntary sector as well as Devon County Council and the NHS to provide grants and support to reduce health inequalities and rural poverty.

To apply to the Household Support fund go to:

www.southhams.gov.uk/household-support

For more support and useful contacts for help, please go

to www.southhams.gov.uk/Benefits

Support Directory



As part of our package of support for hardship, we have created the following directory on our website which we hope will be useful to customers.

www.southhams.gov.uk/support-directory

Co-Mingled Waste Collection



We've updated the video on our website explaining why we're asking residents to keep separating their recycling while FCC Environment uses co-mingled waste collection vehicles. The video shows what happens to co-mingled collection waste at the Chelston Meadow Transfer Site:

<https://southhams.gov.uk/waste-service-updates>

<https://youtu.be/2NqhSlFnyho>

Christmas recycling and waste collection schedule is below

Recycling & Waste Collections



Collection day	New collection day
Mon 27 Dec	Wed 29 Dec
Tues 28 Dec	Thur 30 Dec
Wed 29 Dec	Fri 31 Dec
Thur 30 Dec	Tue 4 Jan
Fri 31 Dec	Wed 5 Jan
Mon 3 Jan	Thur 6 Jan
Tues 4 Jan	Fri 7 Jan
Wed 5 Jan	Sat 8 Jan
Thur 6 Jan	Mon 10 Jan
Fri 7 Jan	Tues 11 Jan
10 - 13 Jan	Two days late
Fri 14 Jan	Mon 17 Jan
17 - 21 Jan	One day late
24 Jan onwards	No change

www.southhams.gov.uk

 southhamsdistrictcouncil  @Southhams_DC