At last Fast Fibre Broadband FTTP for our Villages: your questions answered

This is done in conjunction with our Parish Council.

The really great news is that if enough of us sign up and pledge our interest, Openreach will cover ALL costs of setting this up, and will supply FTTP fibre directly to your home. It will cost you nothing.

Isn't there a charge to get connected?

No. The voucher you sign up for pays for fibre right into your home. "Full fibre service" is fibre into your house **for free!**

We need <u>everyone</u> to sign up: we need your support even if you are not sure it's for you. Please do it to support those of us in your village who have very little signal. It costs you nothing!

What do I need to do?

Simply email us back at <u>baggyfibre@gmail.com</u> with your name and address to say you would like better broadband

Alternatively, phone Paul on 01823 433654.

What if I run a business from home?

That's very good news! Please be sure to tell us if you run your business from your home as we get more money for this. Each business attracts £3500.

But my speeds are quite good. Do I really need this?

We know some of you, especially those in Combe Florey or Eastcombe, might think they have fibre as their speeds are quite good.

Sorry but according to Openreach you don't have Full Fibre you have FTTC not FTTP.

You are closer to a fibre cabinet, but you are still on copper and so your speeds are still much slower than they could be with fibre. Also your speeds will be much more stable with Fibre.

We therefore ask you to still sign up. <u>It costs you nothing, you will benefit and every sign-up helps the</u> <u>rest of us who get rubbish speeds!</u> And it will add value to your house.

How many people need to sign up?

As many as possible!

Each household that signs up attracts a voucher. These are funded by the government and don't cost you anything. They are just a means for Openreach to get the money to pay for the installation. Each household to sign up is worth a £1500 voucher or £3500 for a business.

We need to find £405,000 in vouchers.

Will Fast Fibre be cheaper or more expensive?

As a guide, the charges for a newly installed 30Mb/s fast fibre should be no more than what you are paying now (based on what we know people in the village currently pay) - and may be even less money!

As a guide Talktalk fibre now offer 38Mb/s for £23.0 Unlimited usage, BT for 36 average Mb/s is £26.99 £27.99 for 50 Mb/s It will of course probably change next year, might even get cheaper @

Plus you will be able to get speeds up to 1000Mb/s if you want to sign up to a superfast plan!

The new fibre contracts can also include phone as well as TV, so you may even make further savings on your bills, depending on your current plan.

Are there any other benefits?

Installing fibre to the home is a form of future-proofing so adds value and helps raise your house prices, which is a further worthwhile investment.

Trying to do this at some point in the future is likely to cost you much more as you will have to pay for it to be routed into your house from the nearest fibre point, which <u>will</u> be very expensive!

What's the next step?

Notify baggyfibre@gmail.com that you would like FTTP into your house.

Sign up to the Voucher scheme this is the official sign up. We will tell you when. Every applicant will get an email back from DCMS.

Late 2021 fibre is installed to a point close to your home

Open a new contract with an Openreach broadband provider (BT, Talktalk, Zen etc...) to receive the new superfast broadband. This is what you have signed up for and you must sign up within 14 days. If you do not you could be liable for the voucher amount.

Tell me a bit more about the Contract

Your provider will connect you to the fibre network at no cost or with just a nominal sum for a Wifi hub. Your service contract needs to be for a minimum of 1 year and either for a minimum of 30Mb/s or double your existing speed whichever is the greater up to a max of 1000Mb/s.

You probably have a contract already with one of these providers, in which case you can ask them to upgrade it to FTTP fibre, or if you have more time on your contract you have 14 days before you need to change your contract.

What if not enough people sign up?

If we don't get enough people to sign up, we will need to look at fundraising to cover any remaining costs. We need at least 280 people to sign up; if we don't we would either have to crowdfund or do a "Self dig".

Hopefully we won't need to do that though :)

Remember: There is no financial liability for you other than stated above. The point of us organising this is to get a huge amount of grant funding – which is why we must sign up together now.

What if I have any questions?

Please email us at <u>baggyfibre@gmail.com</u> or phone 07785757450. We hope to hear from you soon,

The Baggie Broadband Team of the Parish Council. https://www.hugofox.com/community/west-bagborough-7827/news/superfast-broadband-project-36107