

# Parish report from your District Councillors

## October 8<sup>th</sup> 2023

### Corporate Strategy

The Executive has agreed to moving to the formal consultation phase for developing our new corporate strategy.

The online consultation portal will go live and can be found here: [ourcorporatestrategy.commonplace.is/](https://ourcorporatestrategy.commonplace.is/)

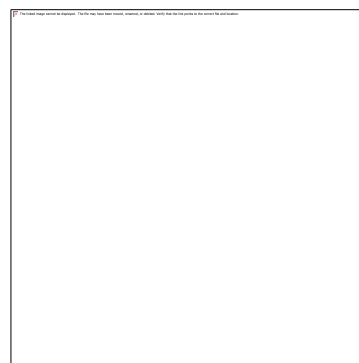
This is a strategy for the whole district and all parishes can engage with the consultation.

There are two documents (attached and links included):-

1. The consultation version of the strategy - [click here to download](#).
2. A Member briefing note setting out some FAQ's. This also includes a poster which you may want to print and display locally - let me know if you'd like some pre-printed versions of this - [click here to download the briefing note](#).

There are three initial face-to-face engagement events, when we'll be out talking to our residents to hear first-hand from them what they think we should prioritise.

Any feedback: [strategy@southhams.gov.uk](mailto:strategy@southhams.gov.uk)



### Devon Climate Emergency Newsletter

Devon Climate Emergency have shared their October newsletter which highlights some of the projects happening across the county which are helping tackle climate change.

From online training, exhibitions and hands on workshops, they also list many climate focused events happening across Devon - their calendar of events may be of interest to you and your communities.

Please read the newsletter [here](#).



## Container Rollout

Around 8,000 homes in the South Hams who currently use the blue and clear sack recycling system are set to receive new recycling containers, as part of our efforts to improve our recycling and food waste collection service.

From Monday (25 September), the Council will be delivering the containers to the doorsteps and kerbsides of these households and details of the full roll out and areas we will cover are detailed below.

We're asking anyone who receives new containers to keep recycling as they already are (using their blue/clear sacks), until they hear from us on when to start using their new containers. We will be writing to all households to advise of the wider service change once we have a date confirmed. So, we're asking them to find somewhere safe to keep their new containers until then.

### When is the rollout happening?

The rollout is set to happen over five weeks, from 25 September to 27 October.

### What's in each set?

Each set of containers includes:

- Two recycling boxes with lids



- A white recycling sack



- A kerbside food waste caddy, and a smaller food waste caddy for the kitchen



- An information pack explaining how to use each container and stickers for your boxes



## Why are we doing this now?

We're doing the container rollout now, so that everybody has their containers ahead of any changes to their service. It also gives residents time to familiarise themselves with how the containers work and what they should put in each container.

The overall aim is to have every resident in the South Hams on the Devon Aligned Service (DAS), recycling in the same way. We will have confirmed a roll out date in the coming weeks.

## How are we delivering the containers?

Five delivery teams with vans will be delivering the containers. Almost 6,000 sets of containers are currently made up and stored at Follaton House, with a further 3,000 sets at our Ivybridge depot, ready for delivery.

We are asking residents to wait until after 27 October to inform us if they haven't received their boxes.

If in the unfortunate event we have missed any of our residents, we have a resource planned to ensure missed deliveries are completed.

## Important Web Addresses

One of the easiest ways for residents to interact with us and access information is on our website.

Here are some important web addresses that might prove useful for residents.

- **Information on the container rollout (Live from 25 September) -**  
[www.southhams.gov.uk/waste-and-recycling/guide-waste-and-recycling/container-rollout](http://www.southhams.gov.uk/waste-and-recycling/guide-waste-and-recycling/container-rollout)
- **How our Household Collections work -**  
[www.southhams.gov.uk/how-waste-is-collected](http://www.southhams.gov.uk/how-waste-is-collected)
- **Our main waste and recycling website (Live from 25 September) -**  
[www.southhams.gov.uk/waste-and-recycling](http://www.southhams.gov.uk/waste-and-recycling)

## Frequently Asked Questions

We imagine that residents may come to you as their ward members, asking questions about the container delivery and changes to the service.

We've put together a list of the most frequently asked questions we've received and anticipate getting during container rollout, so you can answer any recurring questions you might get asked.

- **When will I receive my new containers?**

We will be delivering the new recycling containers over a five-week period from 25 September. After these five weeks are over, if you have not received your containers by 27 October, you can order containers on our website -

[www.southhams.gov.uk/new-container](http://www.southhams.gov.uk/new-container)

- **When should I start using my new containers?**

If you're on blue/clear sack collections now, we will send you a letter to let you know when to start using your new containers. Keep putting your waste and recycling out as you currently do, until you hear from us.

- **Can I request additional containers?**

We're asking everyone to not order any new containers until they've used them for a few weeks, to see how much recycling you produce in an average week.

Residents on this old system are moving from a fortnightly collection to a weekly one, so the boxes provided should hold enough capacity.

If you find after a while that you're regularly producing recycling than you can fit in your containers, you can order more on our website - [www.southhams.gov.uk/new-container](http://www.southhams.gov.uk/new-container)

- **If I don't have stickers on my boxes, will my recycling still be collected?**

Yes - so long as it has been sorted correctly, as in the service guide. The stickers are provided to residents as a reminder for how to sort your recycling for collection.

- **How can I request stickers or the information leaflet?**

You will receive an information pack, including stickers for your recycling boxes, when your containers are delivered. If for some reason you didn't receive an information pack and stickers, you can see all the information and request stickers and the pack on our website: [www.southhams.gov.uk/StickersAndInfo](http://www.southhams.gov.uk/StickersAndInfo)

- **How big are the new containers?**

The measurements for the new containers (width x depth x height) are as follows:

- **The two recycling boxes:** 55 litre capacity, 390mm x 585mm x 350mm
- **White recycling sack:** 70 litre capacity, 400mm x 400mm x 450mm
- **Kerbside food caddy:** 23 litre capacity, 320mm x 400mm x 405mm
- **Kitchen food caddy:** 7 litre capacity, 252mm x 229mm x 234mm

- **I am worried that I might not have enough room for the containers. What can I do?**

Properties with no or very little outdoor storage can use just one recycling box, along with the white sack and food caddy. You can alternate between box 1 and box 2 items each week, and the sack can be folded away when not in use. Recycling as much as possible weekly should reduce the space required to store your refuse sacks.

- **I use a communal bin store - will we get new containers too?**

Yes - we have looked at communal bin storage areas to ensure we allocate the appropriate number of containers. The containers delivered will be shared in the same way the existing refuse bins are.

- **Now I have my new containers, when will the new service start?**

The Waste team are working hard in the background finalising the new recycling routes and preparing for the new service roll out. As soon as we have a confirmed date, we will write to all residents, advising them of when to start sorting their recycling and using their boxes. Be assured it's coming soon!

- **My friends have received a new set of containers in preparation for the new service, but I already have them. Will I receive a new set?**

No you won't. New recycling container sets are only being provided to those households that don't currently have them.

You can continue to use your existing boxes when we write to you and advise you of the start date of the new service change.